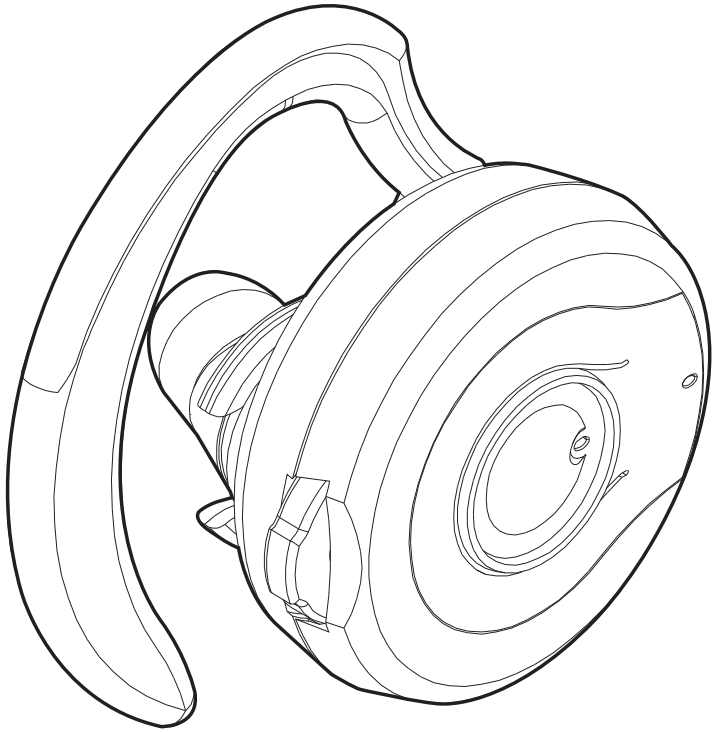
User Manual

Premium Bluetooth® Class 1 Headset



dragon™

by callpod®

Powered by
callpod®
Technology

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General Safety Information

FOR THE SAFE AND SUCCESSFUL OPERATION AND USE OF THIS PRODUCT, PLEASE READ AND FOLLOW THE INFORMATION CONTAINED IN THIS USER MANUAL BEFORE USE.

Do not open the Dragon™ headset as contents may cause electric shock.

Only use approved Callpod®-branded or certified products, accessories and components with your Dragon headset to ensure proper operation.

Use the Dragon headset responsibly while driving.

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Introduction

The Callpod® Dragon is a premium Bluetooth® Class-1 headset that allows you to make and receive calls from your Bluetooth-enabled phone or computer.

™

The Dragon utilizes a proprietary noise mitigation technology called dual-mic noise suppression™ which was designed by Callpod, Inc. This technology, which automatically turns on during a call, significantly reduces background noise to optimize and enhance the sound quality of the conversation.

Typical Bluetooth® devices transmit up to 30 feet [9m]. The Dragon is a Class-1 Bluetooth® device, which allows for an increased operating range of up to **328 feet** [100m] when connected to another class-1 device—ideal for small office, field and home environments.

In addition, the Dragon can be connected to two devices at the same time, allowing a user to answer calls on either device.

For further help, please contact Callpod by visiting us at:
www.callpod.com **or by phone:** 1-800-951-CPOD

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ⓘ **WARNING** - Volume Levels: Always Protect Your Hearing

The successive and long-term use of any headset or speakers at high volumes can potentially affect a user's hearing capacity. This can result in Noise Induced Hearing Loss ("NIHL"). NIHL may occur if a headset is used at maximum or high volumes for more than five (5) minutes per day and if medium volumes are used for more than one (1) hour per day. The human ear will typically adapt to a constant volume level set on a headset speaker. If this volume is changed to a higher level, it may, over time, result in damage to the ear even though no discomfort is felt. Exposure to sound at a close range, even at lower levels, could potentially result in hearing loss. The Dragon headset can reach a maximum volume of approximately 100 decibels. This volume is controlled by the user through both the headset volume control as well as via the mobile device that it is paired to (e.g. cell phone).

Like stereos and other sound emitting products that use speakers, please exercise personal care to select a comfortable volume. Please do not use this product at high volume levels.

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Care and Maintenance

- Please keep the headset and all accessories out of the reach of small children.
- Do not to use other manufacturer's power supplies or adapters with the headset.
- Do not attempt to open the outer casing of the headset.
- Do not clean the headset with harsh chemicals, and keep it away from liquids.
- Do not expose the headset to extreme temperatures.
- Do not paint or apply coatings or stickers to the headset, as you might affect moving parts, damage internal components, or block or impede the microphones.

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Certification

The Dragon is certified by UL, CE, FCC, PSE and Bluetooth® for safety and reliability.

Unauthorized changes or modifications to this device may impair your ability to operate this device and will void the warranty.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This Class B digital apparatus complies with Canadian ICES-003.
Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

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About Bluetooth® Technology

Bluetooth® technology allows devices to communicate without wires over a short range. The Dragon is compliant with Bluetooth® Specification 2.0, which supports the Headset Profile 1.1 and Hands-free Profile 1.5.

To learn more about Bluetooth® and the applications of the technology, please visit:

www.bluetooth.com

Bluetooth is a registered trademark of Bluetooth SIG, Inc.

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Technical Specifications

Specifications	
Connectivity	Bluetooth® 2.0 / AFH
Profile Support	Hands-free & Headset
Frequency Band	2.4 - 2.4835 GHz
RF Output	Class 1
Working Range	≤100m (328ft.)
Input Power	3.7 VDC Built-in Lithium-ion Battery 5VDC(via USB port for charging)
Operating Temperature	0° C to 50° C
Operating Time	≤8 hours talk time & ≤300 hours standby
Dimensions	1.25"W [31.75mm] x 2.16"L [66.04mm] x 2.25"H [57.15mm]
Weight	0.9oz [25.5g]

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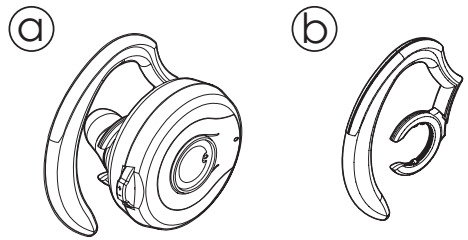
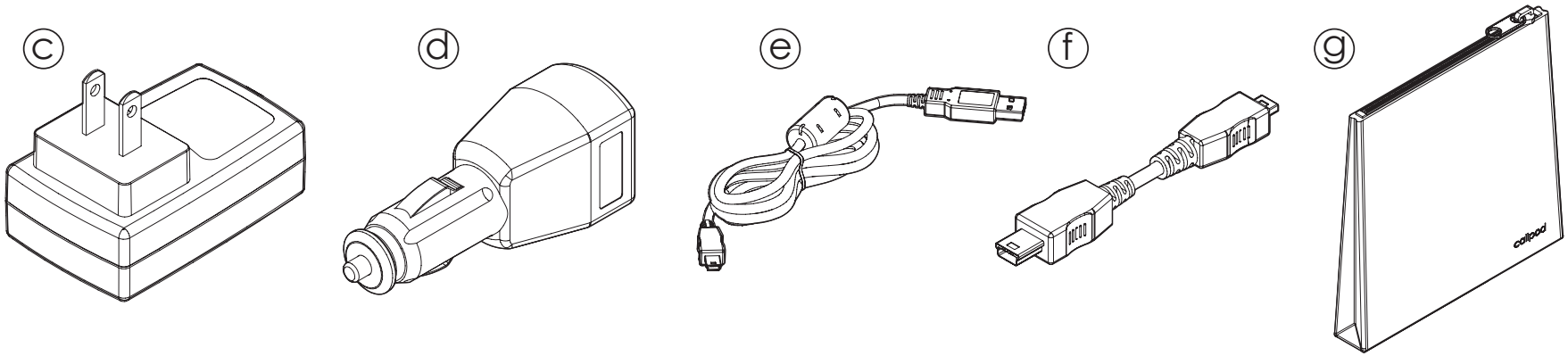
What's Included

The Dragon headset package contains the following:

ⓐ Class 1 Bluetooth® headset (MHC1-0001)
ⓑ Large ear wrap (HSEW-0001)
ⓒ AC/DC wall adapter (ACDC-0002)
ⓓ Car charger (CCAD-0002)
ⓔ USB charging cable (USBC-0001)
ⓕ 5-pin mini USB adapter for Chargepod® (MUCA-0001)
ⓖ Carrying pouch (CHCP-0001)
ⓗ User manual (HSIM-0001)





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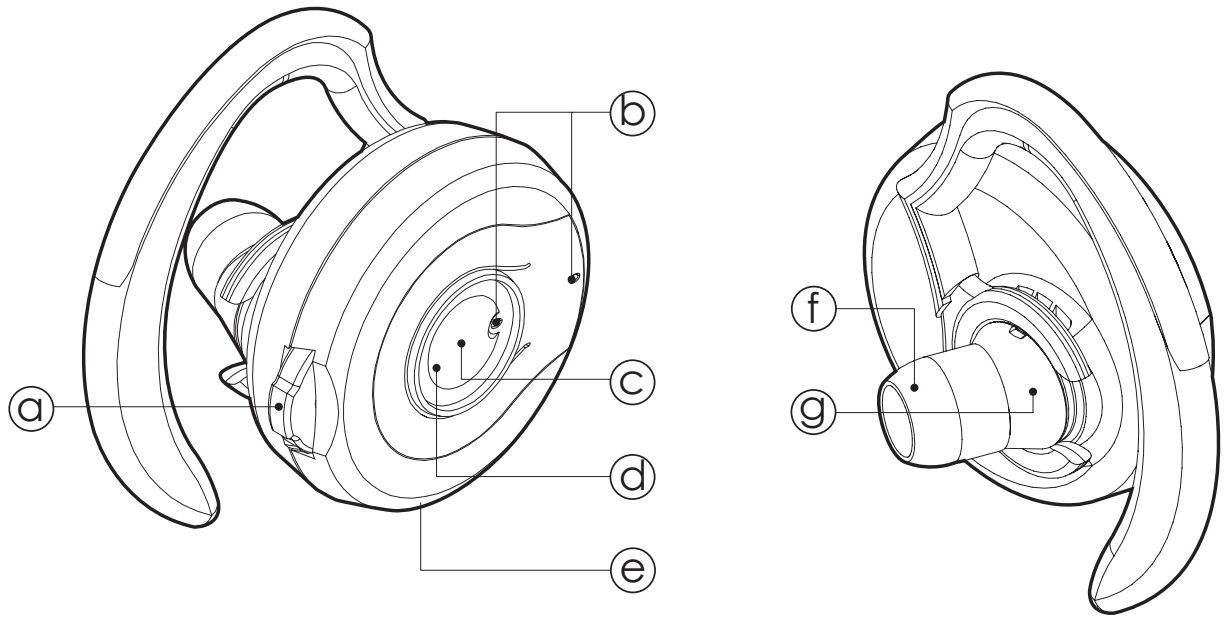
Headset Components

ⓐ Power/volume control button
ⓑ Dual microphones
ⓒ Multifunction button
ⓓ Red/blue LED
ⓔ Charging port
ⓕ Ear bud
ⓖ Speaker



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Charging

Before using your Callpod® Dragon headset, you must fully charge the headset. Charge the Dragon using the included wall adapter, car charger, USB cable or with the Chargepod® (base unit sold separately) using the included Chargepod adapter. The Dragon is powered by an internal lithium-ion rechargeable battery. **Please do not attempt to remove the battery from the case, as damage will occur to the headset and void your warranty.**

The red indicator light will turn on during charging. It may take a moment before charging starts, and it may take up to 2 hours to fully charge the battery. **When charging is complete, the red LED will turn off.**

If the battery becomes low on power while the headset is in use, you will hear a short beep every 20 seconds.

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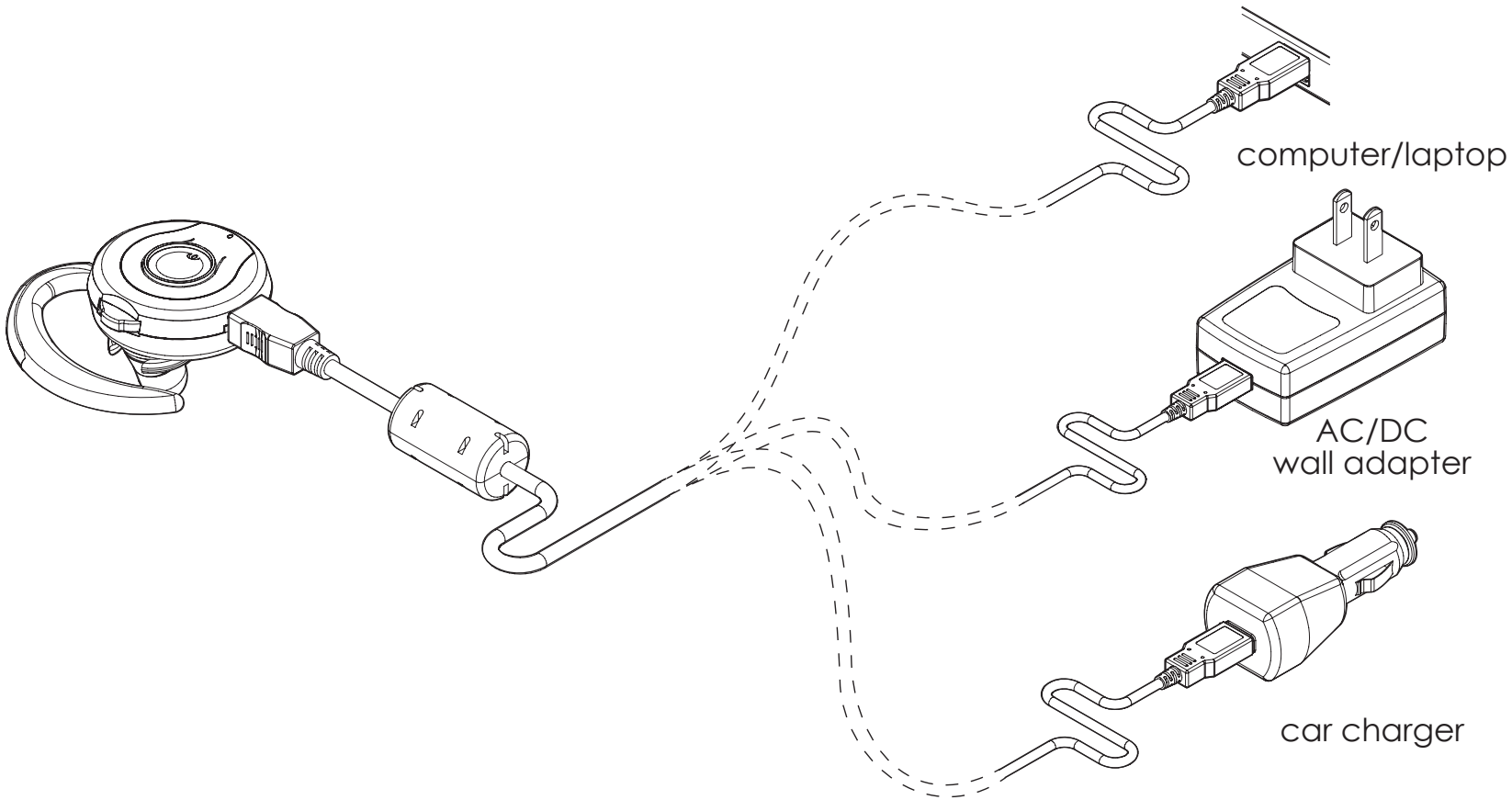
Charging (3 ways)

The charging components that are included with the Dragon allow you to charge via USB port on your computer, AC/DC wall adapter or car charger.



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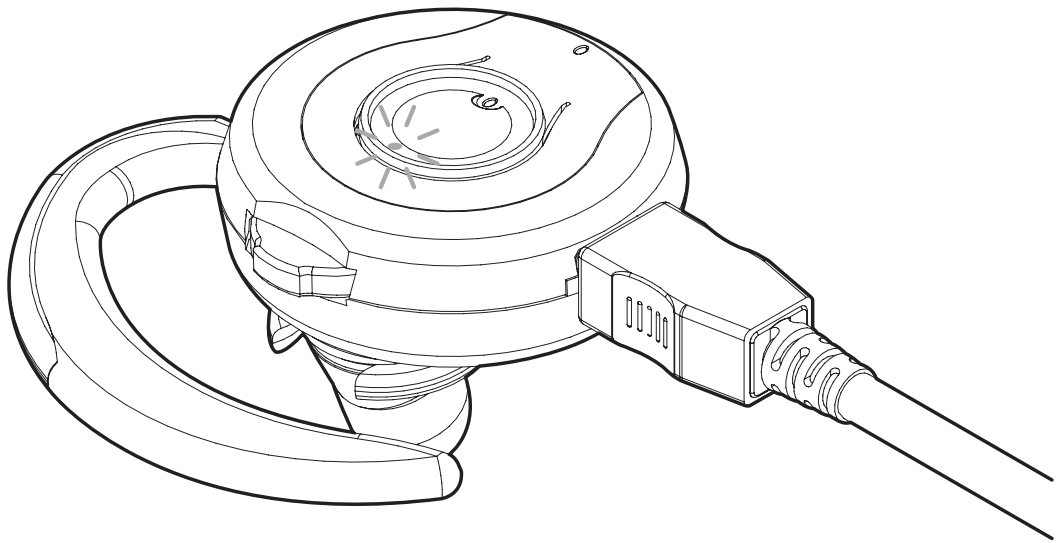
Charging

The LED will illuminate **red** while the headset is charging and will turn off when charging is complete.



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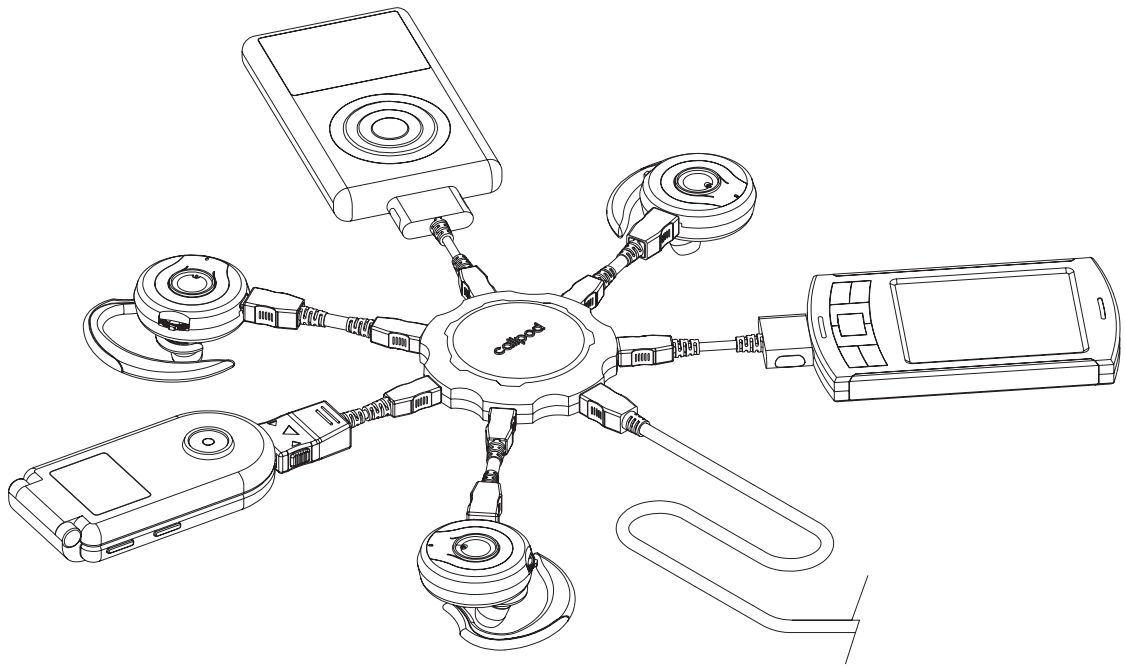
Charging with chargepod®

To charge multiple Dragon headsets or the Dragon headset with other devices simultaneously, use the Callpod® Chargepod (sold separately) with the included adapter.



For more information about Chargepod, visit www.callpod.com/chargepod.

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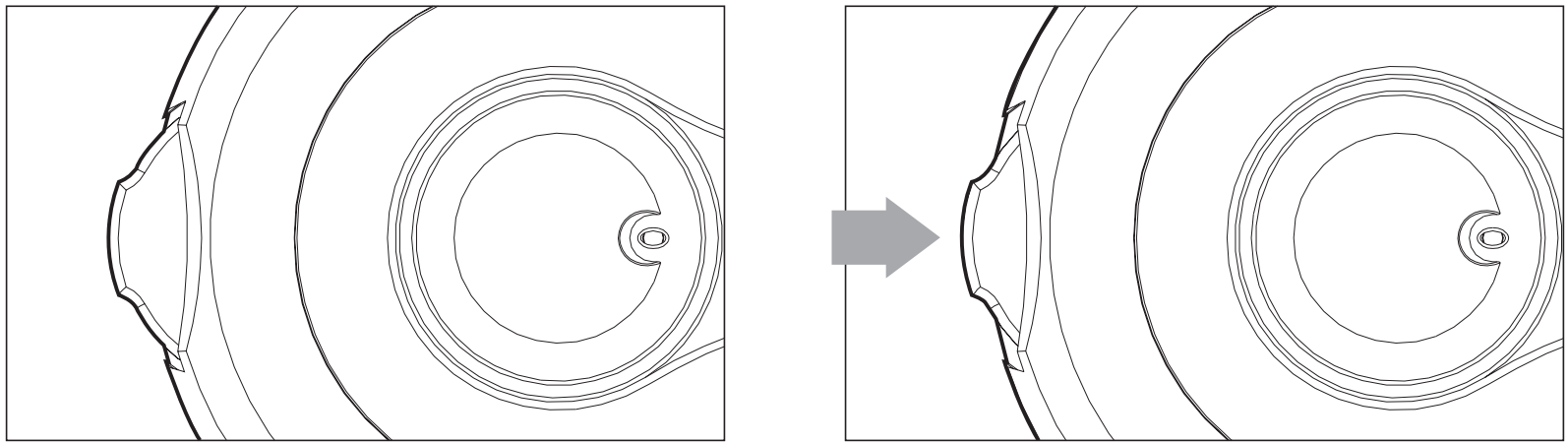
Turning the Headset On and Off

To turn the headset on, press the power/volume control button until the red LED illuminates. The headset will play an ascending tone and the LED will flash red and blue indicating that it is ready to pair.

To turn the headset off, press and hold the power/volume control button until the red LED turns off. The headset will play a descending tone and then shut off.



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Pairing the Headset

When the Dragon is powered on, it will first attempt to reconnect to the last phone used (if any). If the phone is out of range or not available, the Dragon will automatically enter a discoverable state. You have 100 seconds to pair the Dragon to your cell phone or PC before it enters a low power sleep mode. If the headset is not paired within 100 seconds, simply push the power/volume control button and it will enter discoverable mode for another 100 seconds.

Search for available Bluetooth® devices from your phone or computer.

Select the "CALLPOD DRAGON" headset and enter the pass code "0000" when prompted.

If necessary, instruct your phone or computer to complete the connection with the dragon.

You only need to pair the Dragon with your phone and/or computer once; simply select the Dragon from the menu when you wish to use it.

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Pairing and Disconnecting the Headset

Pairing a second device. If you are currently connected to a phone, in order to pair another device you will have to put your Dragon in discoverable mode. To do this, simply push the power/volume control button once. The blue and red LEDs will flash and you may now begin pairing the Dragon to your second device.

Switching between devices. Dragon will automatically switch between two connected devices based on which device has requested an active audio channel.

To disconnect your headset from your current device, you can:

Shut the Dragon off. To turn off the headset, press and hold the power/volume control button until the red LED turns off. (see page 15).

Clear the pairing memory. To clear the pairing memory of the Dragon, press and hold the multifunction button until the LED lights blue and red at the same time. The Dragon will then enter a discoverable state.

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Reconnecting the Headset

When powered on, the Dragon headset will automatically reconnect to the last connected phone. If the headset is on but not connected to any devices, pressing the multifunction button will establish a connection to the last connected phone.

You may have to re-establish the connection from the Bluetooth® menu on your phone or computer.

If you encounter problems reconnecting:

- Ensure your phone or Computer's Bluetooth® functionality is enabled.
- Ensure that your Dragon headset is fully charged.
- Clear the pairing memory (see page 17) and re-pair to the device.
- Contact customer service for other inquiries not addressed here.

  www.callpod.com/contact

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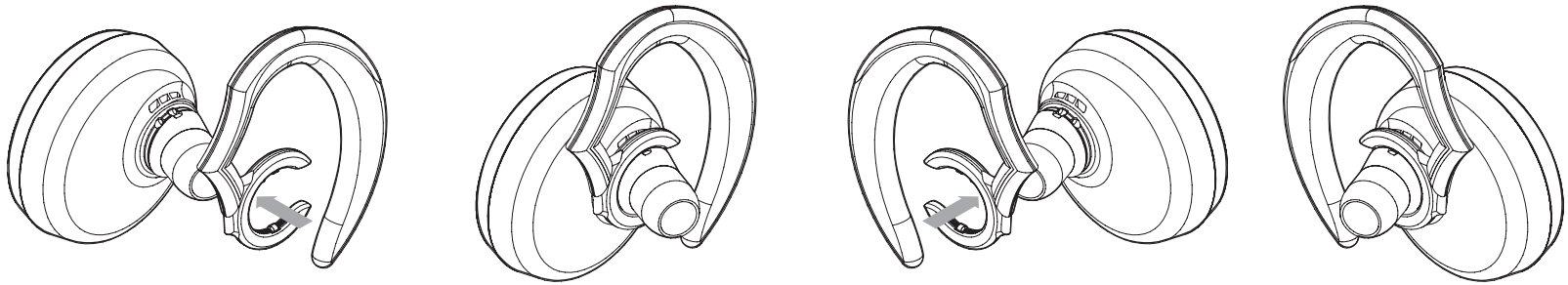
Operation

Attaching or switching the ear wrap. Slide the opening of the ear wrap over the earbud and clip the ear wrap into the channels. **DO NOT** force the prongs of the ear wrap apart as this may cause damage to the part.



Alignment. The two microphone holes on the headset should make a line that points to your mouth when the Dragon is in use.

Placing a call. Once the Dragon headset is connected to your phone, you may dial your phone as usual. The headset will automatically turn on when the call is placed.

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Operation

Placing a call with voice dialing (if supported by phone). With no call present, press the multifunction button and speak the name of the person you want to call. For the best results, record the voice tags for voice dialing using the Dragon headset.

Answering a call. When the headset rings, press the multifunction button to accept an incoming call. If a call is already present, the first call will be placed on hold. The calls can then be swapped by pressing the multifunction button.

Muting the microphone. While on a single call, press the multifunction button to mute your microphone. Press the multifunction button again to unmute.

Ending/Rejecting a call. While on a single or conference call, press and hold the multifunction button to end the call. If on a call with a call on hold, pressing and holding the multifunction button will hang up the active call. Pressing and holding the multifunction button on an incoming call will reject the call.

Adjusting the speaker volume. To increase or decrease the speaker volume, press the power/volume control button up or down. **Note: Volume control directions are opposite when the headset is in the left ear.**

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Advanced Features

Conference calling. While on a call with a call on hold, tap the power/ volume control button to join the two calls in a conference. Press and hold the multifunction button to hang up the conference call.

Connecting to a phone and computer (or two phones) simultaneously
The Dragon headset can store pairing information with eight devices without having to re-pair. Two of those devices may be connected simultaneously to the headset. For instance, you can connect to your cell phone and to your computer for accepting Skype® calls.

To connect two devices simultaneously, refer to the instructions on page 17.

When connected to two devices, the Dragon headset is able to control call handling through the multifunction button. If you are on your cell phone and a call comes in from your Skype® account, you can answer the call by pressing the multifunction button. After the Skype® call has ended, the headset will automatically return you to the mobile phone call.

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Advanced Features

Connecting Two Callpod® Dragon Headsets Together (2-way Communication Mode)

If you have two Dragon headsets, you can communicate headset-to-headset in full duplex over a 250,000 sq. foot [76,200 sq. meter] area (in open spaces). To connect two headsets together:

Make sure Dragon **A** is in a discoverable state (flashing red and blue LED)

Power off Dragon **B**

Power on Dragon **B** while holding the multifunction button. The blue LED will flash repeatedly.

After a few moments, Dragon **B** will seek out the other Dragon headset and automatically establish the connection. When the two Dragons are connected, either party can speak in full duplex (at the same time with no voice cancellation). To open or close the audio channel, press the multifunction button once (do not hold the button down). By using the multifunction button to open and close the channel, you will significantly increase talk time versus having the audio channel open continuously. Either user can open or close the channel.

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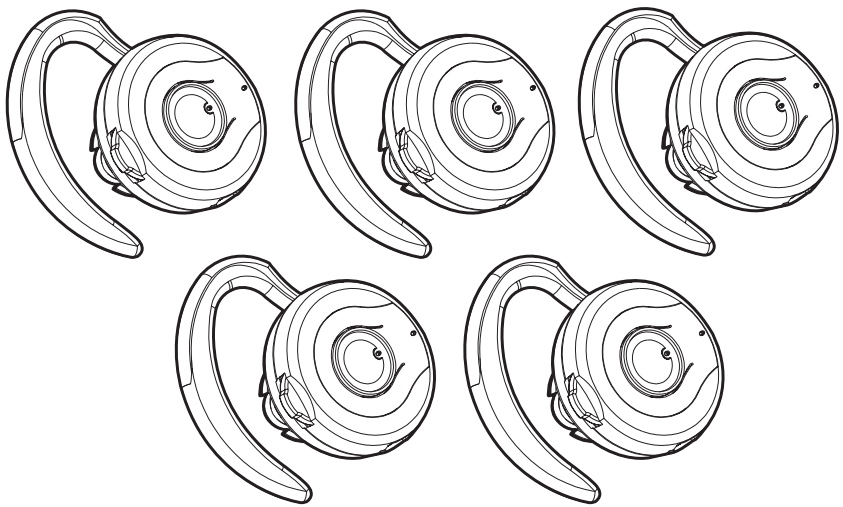
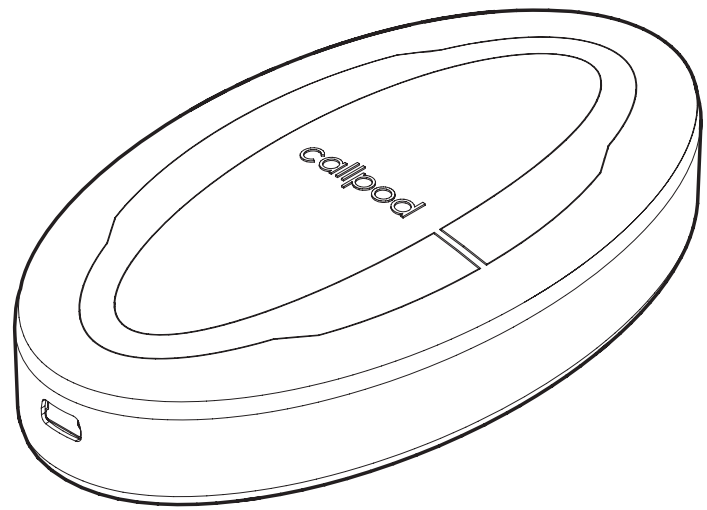
Using the dragon™ with phoenix™

The Dragon headset is configured to operate in 2-way communication mode when used with the Phoenix conferencing unit. When connected to the Phoenix, the multifunction button opens and closes the audio channel.

To learn more about this function and the Callpod® Phoenix, go to:

www.callpod.com/phoenix





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Battery Information

A rechargeable lithium-ion battery powers the Dragon headset. The full performance of a new battery is achieved only after two or three complete charge and discharge cycles. To charge the Dragon headset, use only Callpod® designated power supplies and adapters.

Unplug the charger from the electrical plug and the device when not in use. Do not leave a fully charged battery connected to a charger, as overcharging may shorten the lifetime of the internal battery.

Never use a damaged charger. Leaving a device in hot or cold places, such as in a closed car in summer or winter conditions, will reduce its battery capacity and life. A device with a very hot or cold battery may not work temporarily, even when the battery is fully charged. Battery performance is particularly limited in temperatures well below freezing. Do not dispose of batteries in a fire, as they may explode. Batteries may also explode if damaged. Dispose of batteries according to local regulations and recycle when possible.

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Approved Accessories

It is critical to use Callpod®-branded adapters and power supplies only. Use of non-approved products may cause safety hazards and damage your personal electronic devices. Callpod is not responsible for devices damaged while using non-approved products and or accessories. The use of non-Callpod-branded accessories (e.g. power adapters and power cables) with your Dragon headset will void your warranty. For a list of approved Callpod accessories, please visit us at:

www.callpod.com

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Notice to International Users

Prior to traveling outside of the United States of America, please make sure to have a compatible plug adapter to use internationally. For a list of universal outlet adapters for recommendation and purchase, please visit us at:

www.callpod.com

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Callpod Limited Warranty

Subject to the exclusions contained below, Callpod, Inc. warrants Callpod®-branded products to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited one-year warranty is a consumer's exclusive remedy and applies as follows to new Callpod products and accessories purchased by consumers. This warranty is limited to one-year from the time of purchase by the original consumer (i.e. first purchase date).

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Callpod Limited Warranty

EXCLUSIONS

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt, extreme heat, or food; (c) use of this product(s) for commercial purposes or subjecting the product(s) to abnormal usage or conditions; or (d) other defects or damage from acts that are not the fault of Callpod®, are excluded from coverage.

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Altered Products. Products or accessories with (a) serial numbers or date tags that have been removed, altered, or obliterated; (b) broken seals or seals that show evidence of tampering; (c) mismatched serial numbers; or (d) nonconforming or non-Callpod housings or components, are excluded from coverage.

Communication Services. Defects, damage, or the failure of products, accessories or software due to any communication service or signal you may subscribe to or use with the products, accessories, or software is excluded from coverage.

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Callpod Limited Warranty

Who is Covered?

This warranty extends only to the first consumer purchaser and is not transferable.

What Will Callpod® Do?

Under this warranty, Callpod, at its sole discretion, will at no charge either repair, replace or refund the purchase price of any covered product, accessory or software. We may use functionally equivalent reconditioned/refurbished/pre-owned or new products, accessories or parts.

For additional information, please visit us at:

www.callpod.com

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Callpod Limited Warranty

You will receive instructions on how to ship any products or accessories at your expense, to a Callpod® authorized repair center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility if applicable and (e) your mailing address and telephone number.

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Callpod Limited Warranty

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Product Registration

Register products online at:

www.callpod.com/product/registration

or by phone: 1-800-951-CPOD

Product registration is an important step towards enjoying your new Callpod® product. Registering helps us facilitate warranty service and permits us to contact you should your product require an update or other service. Registration is not required for warranty coverage. Your serial number can be found on the inside of the back cover of this manual.

Please retain your original dated sales receipt for your records. For warranty service of your product you will need to provide, at a minimum, a copy of your dated sales receipt with the specified product to confirm warranty status.

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Export Law Assurances

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